

VOLUNTEER STRATEGY

Suffolk Family Carers is an independent charity and a network partner of Carers Trust. Its primary purpose is to bring information, advice and guidance to family carers as well as raising awareness, advocating for, and advancing the cause of family carers.

OUR VOLUNTEERING VISION

Enabling a community of volunteers, driving social change, to build a society where family carers are visible, valued, supported and connected.



Created by Heather Venables,
Volunteer Development Manager

Created May 2024

Last Updated May 2024

INTRODUCTION

We are truly grateful for the time, passion, skills and commitment our volunteers give in helping us achieve our vision.

A Suffolk Family Carers volunteer is anyone who gives their time and talents freely to support our vision of ensuring that family carers are visible, valued, supported and connected. They are unpaid, apart from out of pocket expenses, may be elected or appointed, and have a role description clearly outlining their responsibilities.

As part of our organisational strategy refresh we undertook a series of co-production events, ensuring that we are putting our efforts into the things that carers value the most. We know that making an impact is important to our volunteers so we'll make sure that their efforts are equally well focused. We'll continue to build on the emotional support services that they already help us to provide as well as developing ways for our volunteers to support us in raising awareness of carers issues.

STRATEGIC GOALS: OUR PILLARS OF STRATEGY



Welcome - Cultivating a culture that engages, encourages and supports volunteer involvement across the organisation for the benefit of family carers.



Develop - Expanding our volunteering opportunities to extend our reach in local communities.



Support - Making Suffolk Family Carers a great place to volunteer by providing a meaningful volunteer experience.

OUR GOALS



WELCOME

- Creating a collaborative approach to developing the volunteer experience.
- Reducing barriers to volunteering.
- Providing meaningful activities, enabling volunteers to make a difference to the lives of family carers.



DEVELOP

- Inspiring people to get involved with accessible opportunities that suit their time commitments, motivations, interests, skills and experience.
- Developing how we use technology to engage with a wide range of volunteers and provide opportunities for digital engagement in volunteering.
- Growing community partnerships through volunteering projects.



SUPPORT

- Developing a straightforward and sustainable volunteer infrastructure ensuring volunteers are valued at every stage of their volunteer experience.
- Building a volunteer community to offer our volunteers the chance to build connection to one another and to strengthen their connection to Suffolk Family Carers.

IMPACT

Family Carers feel better supported by and connected to Suffolk Family Carers as a result of services delivered by volunteers.



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A company limited by guarantee in England No. 3507600
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